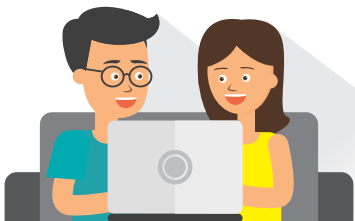


# The Enhanced SingPass, coming your way soon.



SingPass is your gateway to hundreds of e-services offered by more than 60 government agencies. We're enhancing SingPass to make it easier, more convenient and extra secure!



## EASY

- Clear, easy-to-follow instructions
- More relevant security questions
- Clearer security code that is easy to read



## CONVENIENT

- Mobile-friendly screen display
- Faster reset of password online
- Easy online account management



## SECURE

- Secure 2-step login for e-government transactions involving sensitive data
- SMS or email notifications for key profile changes

Users can log in to [www.singpass.gov.sg](http://www.singpass.gov.sg) at any time after the enhanced system is launched on 5th July 2015, to complete the following actions:

### UPDATE YOUR SINGPASS ACCOUNT → SET UP YOUR 2-STEP VERIFICATION

1



Provide & verify your contact details

2



Set up your security questions

1



Register for SMS or OneKey token\*

\*Those who already have an activated OneKey token can skip steps 1 & 2 and just complete step 3.

2



Activate using the pin mailer password that will be mailed to you upon registration. If you had opted for the token, it will be mailed to you separately.

3



Link to your SingPass account

### PLEASE NOTE

In preparation for the launch, we will be conducting system testing which will affect all Government e-Services using SingPass.



Here are the dates to take note of:

From **2 July 23:59 hrs** to **4 July 22:00 hrs**

Users can access all government e-services but no changes can be made to account information (e.g. password, profile changes).

From **4 July 22:00 hrs** to **5 July 10:00 hrs**

All government e-services will be unavailable.

Kindly plan in advance if you need to transact with the Government during the above-mentioned periods.