



Intelligent Systems in Action

The Rise of the Machines Has Already Begun

FREEFORM DYNAMICS SURVEY SPONSORED BY IPSWITCH

THE MACHINES ARE ALREADY HERE.

THE SURVEY,
POLLED 521 IT PROS
FROM THE US, UK, FRANCE,
GERMANY, AUSTRALIA
& SINGAPORE.

Automation is well underway across the globe...

Current automated application deployment areas include:



DIGITAL CUSTOMER
ENGAGEMENT

55%

+23%



PROCESS &
WORKFLOW

52%

+29%



RISK MONITORING
& MANAGEMENT

50%

+28%

PLANNING AUTOMATION WITHIN THE YEAR

WHAT DOES IT MEAN FOR IT TEAMS?

The only certainty is uncertainty...

IT pros find it hard to assess the full extent of the risks, challenges and threats posed by intelligent systems.



33%
SECURITY
CONCERNS



30%
FUNDING
CONSTRAINTS

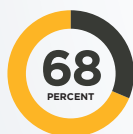


24%
LACK OF
KNOWLEDGE

KEY AREAS OF WORRY & OBSTACLES TO ADOPTION

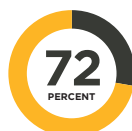
THEY CAN'T BE IGNORED.

IT pros know they need to cope with the potential impact of intelligent systems...



RESPONDENTS WHOSE EXISTING
NETWORK SECURITY AND MANAGEMENT
CAPABILITIES NEED TO BE STRENGTHENED

RESPONDENTS WHOSE EXISTING
NETWORK TRAFFIC MONITORING AND ANALYSIS
CAPABILITIES NEED TO BE REINFORCED



"Organisations are harnessing the transformative powers of intelligent systems to gain competitive advantages. But IT pros recognise that, while a force for good, these technologies also expose the enterprise to new internal and external risk vectors."

Tony Lock, Distinguished Analyst at Freeform Dynamics

92%

Recognise that intelligent systems are central to the success of their business.

A COMPLEX RELATIONSHIP



Believe that it raises new concerns about network security, access and controls.

68%

IT pros need to ensure they have the right tools in place to manage the impact of intelligent systems.

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