

## FAQs: Trend Micro INTERPOL Global Law Enforcement Efforts Against Cybercrime

No.	Question	Answer
1	What is the background of this agreement?	As INTERPOL has been building global law enforcement against cybercrime, INTERPOL contacted to Trend Micro to support its effort in 2012. After a series of discussions, on June 21th, they achieved to an agreement.
2	Why Trend Micro is chosen to INTERPOL's alliance partner?	Trend Micro has its office all over the world and deploy wide security business. Our high intelligence in cyber threats is recognized as reliable security leader by INTERPOL.
3	What other security solution providers has partnership with INTERPOL?	Kindly check with the other respective security solution providers.
4	What is the business advantage following this agreement between Trend Micro and INTERPOL or police organizations in each country? Does INTERPOL or police in each country use Trend Micro's security solutions?	It is not necessary that Trend Micro's security solutions is used by police, though, we expected that this agreement brings about desirable effects in Trend Micro's business.
5	With this agreement, what does Trend Micro exactly provide to INTERPOL?	Trend Micro will deliver training programs to INTERPOL, government and/or police organizations in various participating countries, and major companies that manage basic infrastructure, with corresponding expertise and best practices to address emerging digital crime at the national and international level. Training will encompass e-learning modules, classroom-based training sessions, workshops and/or professional certifications, based on overall goals and learning objectives.
6	What kind of training is expected?	Learning newest threats trend and the way to protect, training to grow malware analyst, for example. Details are decided following further discussion with INTERPOL.
7	Who do the training? Trend Micro's employee make training contents and deliver it?	Trend Micro's security expert would do.
8	Who owe the cost for training?	Basically INTERPOL or Police organization in each country will owe the cost.
9	How much cost estimate for the activities regarding this agreement?	Not disclosed
10	What is good for Trend Micro with this agreement?	With this agreement, Trend Micro expect to have stronger partnership to police in each countries than before. And, it help leap to safer internet world against cyber threats, cooperating with INTERPOL.
11	What is the difference before and after this agreement?	Trend Micro has been providing helpful information to investigate cyber criminals, such as malware analysis result to police organization. In addition, with this agreement, Trend Micro also provide threat intelligence by training to INTREPOL or police organizations.
12	Will you announce each detail activities regarding this agreement?	It is decided following further discussions with INTERPOL.
13	Will you sign up with agreement document for detail activities?	It is decided following further discussions with INTERPOL.
14	Past cooperate result with INTERPOL?	There are several cases to help INTERPOL in providing cyber threat information. Particular cases are not disclosed.
15	Past cooperate result with police in each countries?	In November 2011, result of cooperation with FBI and Estonian police, biggest cybercriminal taken down (blog reference URL: <a href="http://blog.trendmicro.com/trendlabs-security-intelligence/esthost-taken-down-biggest-cybercriminal-takedown-in-history/">http://blog.trendmicro.com/trendlabs-security-intelligence/esthost-taken-down-biggest-cybercriminal-takedown-in-history/</a> ). In Japan, recently cooperate agreement was signed with Tokyo Metropolitan Police Department and Osaka prefectural police. In January 2012, result of cooperation with Kyoto prefectural police, one-click fraud criminal was arrested and Trend Micro received a letter of appreciation in December 2012. In APT investigation, Trend Micro researchers supported police in Moscow.
16	When will the activities (training) start?	It is expected to start before the end of 2013.
17	Is there ending due date with this agreement?	No. The agreement represent of our basic consensus of cooperation, not for specific activities. For each activity, INTERPOL and Trend Micro will have further discussion and decide details as duration, cost, and contents.
18	The law situation is different in each country, and Trend Micro's training cover the law difference?	Trend Micro adopts the training contents following the situation in each country.
19	Doesn't the law difference prevent the global investigation for cyber threats?	Trend Micro don't investigate instead of police, but provide the intelligence that is necessary for further insight of cyber threats, according to the law in each area.
20	Do you think that police organizations have enough intelligence in cyber criminal investigation?	It depends in countries, but we saw most police organizations is now facing challenge against more and more targeted and sophisticated cyber threats. Trend Micro expect to help to solve this problem.
21	Is Trend Micro positive to answer police or government requests? Do you accept providing user's information to police? (relating with PRISM in the US)	Trend Micro's top priority is protect our own users and users' information. Though, we believe this agreement helps to establish the world safe for exchanging digital information, in this sophisticated cyber criminal situation.
22	What method or tools were traditionally used in investigation? And what kind of new tools or technique is required against complex cyber threats nowadays?	Please ask to police organization regarding crime investigations. Trend Micro uses correlation analysis powered by cloud-based global threat intelligence, the Trend Micro Smart Protection Network, that is effective to find cyber threats trend and features of attack.